

COMMUNITY SERVICES AND FACILITIES ELEMENT

- A - Policy Program still applicable (give timeframe)
- B - Policy/Program already implemented or
- C - Policy/Program language needs modification

VISION STATEMENT			
<p>Palo Alto will provide high quality community services to its residents, businesses, and visitors. Its schools, libraries, parks, community facilities, and performing arts and cultural centers are treasured and will be enhanced to serve current and future generations. Its police and fire services will be managed to provide consistently high levels of public safety. The City will continue to provide services and programs that meet the needs of special populations—including children, seniors, and people with disabilities—as well as programs in recreation, lifelong learning, and the arts that benefit all populations. Palo Alto's success in providing these services will be expressed and measured by the satisfaction of its customers, the public at large. The City will pursue new ways to deliver community services in the most efficient and cost-effective way possible. It will coordinate its efforts with other public agencies, nonprofits, and the private sector to reduce overlap and maximize the use of resources.</p>			
Comprehensive Plan Policy/Program Number	Comprehensive Plan Policy/Program	Public Comments	Revised Comp Plan Location/Staff Comments
EFFICIENT SERVICE DELIVERY			
GOAL C-1:	<u>Effective and Efficient Delivery of Community Services.</u>		
C01 Policy	Encourage the creation of partnerships within the Mid-Peninsula or the greater Bay Area to seek effective solutions to shared problems and community service needs.		No action required. Now Policy C-1.6.
C02 Policy	Where economies of scale are possible, cooperate with neighboring communities in providing municipal services such as police and fire protection, libraries, and recreation.		No action required. Now Policy C-1.7.
C03 Policy	Palo Alto should continue to take a leadership role in addressing community service issues that cross jurisdictional lines.	<u>Whitney McNair</u> - PTC recommended policy C2.5 Continued cooperation with Stanford	Added new Policy: Continue to take a leadership role in addressing community service issues that cross jurisdictional lines. Now Policy C-1.5.

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C04 Policy	Maintain a close, collaborative relationship with the PAUSD to maximize the use of school services and facilities for public benefit, particularly for young people, families, and seniors.	<u>Hamilton Hitchings</u> - Suggestion to add a new program in support of PAUSD – use moderate growth projections for classroom/facilities planning	<p>PAUSD is a separate entity from the City and uses its own projections for classroom/facilities planning. PAUSD currently uses moderate and conservative growth projections for planning purposes. The City uses PAUSD projections for planning and environmental review of proposed developments.</p> <p>This suggestion does not seem like it would be actionable if included in the Comp Plan. Suggest that it not be incorporated.</p> <p>Policy now reads: Maintain a close, collaborative relationship with the PAUSD to maximize the use of school services and facilities for public benefit, particularly for children, youth, seniors, and people with disabilities. Now Policy C-1.12.</p>
C01 Program	<i>In cooperation with existing public and private agencies and PAUSD, develop a service program that will coordinate the efforts of agencies providing services to families and youth in Palo Alto.</i>		No action required. Now Program C1.12.1.
C02 Program	1.3 about importance of schools needs to go under		Converted to Policy C-1.13.
C03 Program	<i>Assess the potential for City use of PAUSD facilities for child care, libraries, recreational facilities, community meeting space, education, health care, culture, and computer resources.</i>	<u>Doria Summa</u> - Community access to school facilities is important – Program C3/4	Comment noted, Policy C-4 encourages community access to school facilities. Now Program C1.13.2.
C04 Program	<i>Work with PAUSD to determine ways that schools can be made more available to the community for weekend and evening use.</i>		No action required. Now Program C1.13.2.

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C05 Program	<i>Consider joint provision of library services with PAUSD.</i>	<u>Elaine Uang</u> - Recommend that program C-5 remain in the Comp Plan	Comment noted, joint provisions of library services with PAUSD is important to the community. Program deleted because this action has been completed.
C05 Policy	Recognize the importance of schools to the social and economic vitality of the City.	<u>Bonnie Packer</u> - Caregivers for seniors and parent of children – programs to support these groups as well	Now Policy C-1.12. <i>More applicable under Policy C-07. Added a new program there.</i>
C06 Policy	Continue and enhance City efforts to assist PAUSD in anticipating and addressing land development-related school enrollment impacts.		No action required. Now Policy C-4.9.
C06 Program	<i>Provide regular status reports to the PAUSD on potential and approved development projects.</i>		No action required. Now Program C1.15.1.

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C07 Policy	Actively work with private, nonprofit, and public community service organization to avoid duplication and to coordinate the delivery of services like child care, senior services, and recreation.	<p><u>Alex Van Riesen</u> - Policy C-7 – include the Faith Based community when considering partnerships with non-profit organizations.</p> <p><u>Amy Sung</u> - Education and language educational opportunities off hours in school facilities</p> <p><u>Elaine Uang</u> - Inventory assets including businesses and non-profit resources; Central want add site for volunteer opportunities</p>	<p>Now Policy C-1.17 which reads: Actively work with the PAUSD and private, nonprofit, faith-based, and public community service organizations to define roles, avoid duplication and to coordinate the delivery of services like child care, senior services, language education and recreation</p> <p>Van Riesen: Included faith based to Policy C-7: Actively work with private, nonprofit, faith-based, and public community service organizations to define roles, avoid duplication and to coordinate the delivery of services like child care, senior services, and recreation.</p> <p>Sung: included language education to PROGRAM C-3: Assess the potential for City use of PAUSD facilities for child care, libraries, recreational facilities, community meeting space, education, language education, health care, culture, and computer resources. Also, edited Policy C07 to say: Actively work with private, nonprofit, and public community service organization to avoid duplication and to coordinate the delivery of services like child care, senior services, language education and recreation.</p> <p>Uang: Added NEW PROGRAM:In cooperation with public and private agencies, establish and publicize a comprehensive list of volunteer opportunities in the of City of Palo Alto.</p>
		<p><u>Bonnie Packer</u> - Policy C-7: Public-private partnerships: roles of each should be clearly defined, private entities should not be above City policy.</p>	<p>Packer: Added "define roles" to POLICY C-7:Actively work with private, nonprofit, faith-based, and public community service organizations to define roles, avoid duplication and to coordinate the delivery of services like child care, senior services, and recreation.</p> <p>Packer: Added a NEW PROGRAM to work with private, nonprofit, faith-based, and public community service organizations to establish programs for caregivers of seniors and people with disabilities.</p>
C08 Policy	Welcome and encourage corporate citizenship in the provision of community services	<p><u>Adrian Fine</u> - Program to educate/inform residents on civic engagement</p>	<p>Now Policy C-1.10.</p> <p>Added NEW PROGRAM C5-8.1 : Establish a program to inform residents and businesses, including new arrivals in Palo Alto, of opportunities to become involved in civic life and actively encourage broader participation.</p>

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C08 Program	<i>Establish a program to facilitate continuing corporate support for community services through contributions of funds, time, materials, and expertise.</i>		No action required. Now Program C1.10.1.
		<u>Elaine Uang</u> - NEW CONCEPT - Engaging new residents in the community – encouraging civic engagement. Create safe places for people to be in dialogue, cooperating with non-profits	Re engaging new residents, see New Program C5-8.1 above. Added NEW POLICY C-1.8: Work with private, nonprofit, faith-based, and public community service organizations to ensure safe, non-discriminatory access to community services, including counselling.
		<u>Alex Van Riesen</u> - Use “Inviting” language	Revised language of Policy C07 and worded new programs under C07 and C08 to respond to this comment.
		<u>Bonnie Packer</u> - Police and Fire and other departments that interact with the public are conspicuously absent from policies and programs	Added NEW POLICY C-1.1: Continue to provide public information, outreach, and community services through the City community relations activities, including through the community relations initiatives of the Police and Fire Departments.
		<u>Adrian Fine</u> - Better and stronger data to inform/streamline delivery of services.	Added NEW POLICY C-1.2: Use available data on the use of community services and facilities to streamline and improve delivery and provision of services.
		<u>Arthur Keller</u> - Request that the Comp Plan contain hyperlinks between related policies for ease of access. This can be achieved in the margins of the final document.	Comment noted, staff will explore options for providing hyperlinks in final document.
		<u>Don McDougall</u> - Measurements are good, but reporting and tracking measurements seems to be missing.	Added NEW POLICY C-1.4: Continue to use metrics in the City's Adopted Capital Budget Book to measure customer service performance of City departments.

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CUSTOMER SERVICE			
GOAL C-2:	<u>A Commitment to Excellence and High Quality Customer Service Among City of Palo Alto Officials and Employees.</u>		
C09 Policy	Deliver City services in a manner that creates and reinforces positive relationships among City employees, residents, businesses, and other stakeholders.	<u>Doria Summa</u> - Continue education and training for city staff is a given and does not need to be included in the Comp Plan	Now Policy C-2.1. This comment is in reference to PROGRAM C-11. It is important to note the need for continued education for city employees so that it is included in the budget. Change not recommended.
C09 Policy		Social media and internet listings described in programs (C2.1.1 in PTC recommendations) are too detailed to include in the Comp Plan	Comment noted. That PTC recommendation has not been carried over.
C09 Program	<i>Establish performance review criteria for City employees that consider the quality of customer service provided.</i>		No action required. Now Program C2.1.1.
C10 Program	<i>Establish tangible incentives and enhance rewards and recognition programs to encourage City staff to deliver high quality services.</i>		No action required. Now Program C2.1.2.
C10 Policy	Perform customer-oriented evaluations of City service delivery and develop strategies for improving customer service.		Converted to Program C2.2.1 - which now reads "Periodically perform customer-oriented evaluations of City service delivery and develop strategies for improving customer service."

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C11 Program	Continue to budget for City staff training in customer service oriented management techniques.		Converted to Policy C-2.3.
C12 Program	Encourage City work groups to examine and improve operating procedures.		Converted to Policy C-2.4.
	General comments under Goal 2	<p style="text-align: center;"><i>Ensure that services are provided to residents and developers at the same level. Not just City officials and employees but contractors as well should be encouraged to be customer service oriented. Treat residents with care and respect, emphasize mutual responsibility.</i></p>	Added NEW POLICY C-2.2: Treat residents and businesses with equal care and respect, emphasizing mutual responsibility.
SOCIAL SERVICES			
<u>GOAL C-3:</u>	<u>Improved Quality, Quantity, and Affordability of Social Services, Particularly for Children, Youth, Seniors, and People with Disabilities</u>		
		<u>Lydia Kou</u> - Look for consistent treatment of all generations throughout the document. The Comp Plan is for all residents	Comment noted. Goal C-3 refers to services for all residents, but also notes that certain groups may have a higher level of need or more specific need for services.
		<u>Elaine Uang</u> - Consider parks as focal points of the community so they can be delivery of services points.	This would require a change to the ordinance that defines the role of parks. CSD does not have plans to take that on at this time.

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C11 Policy	Support and promote the provision of comprehensive child care services in Palo Alto by public and private providers, including employers.	<u>Heidi Emberling</u> - Early childhood programs (SCC data show 50+% of families do not have access to childcare). Childrens' Advisory Committee and Child Care Master Plan status	Policy deleted. Comment is noted. Narrative will be updated to reflect the current status of the Childrens' Advisory Committee and Child Care Master Plan.
C13 Program	<i>Use the Child Care Master Plan to guide the delivery of child care services. Update and amend this Plan to include standards for evaluating the impacts of new development on child care service needs.</i>	<u>Jared Jacobs</u> - Equity in the distribution of services	Now Program C1.19.1. Revised C13 program to add "the <u>equitable</u> delivery of childcare services"
C14 Program	<i>Work with the Child Care Advisory Committee to evaluate the feasibility of requiring child care impact assessments for proposed development projects.</i>		Program deleted because no longer applicable.
C12 Policy	Coordinate delivery of child care services with other service providers, including the Palo Alto Unified School District (PAUSD).	Consider land use regulation in East Meadow Circle Concept Plan and its relation to provision of child care services.	Now Policy C-1.19. Comment is noted. This issue will be addressed in the Land Use Element.
C13 Policy	Continue strong support for and long-term commitment to school age child care programs on PAUSD sites.		No action required. Now Policy C-1.18.
C14 Policy	Encourage inter-generational interaction in providing solutions to child care needs.		No action required. Now Policy C-1.11.
C15 Policy	In residential or neighborhood commercial development projects, strongly encourage child care and/or senior care facilities, along with measures to mitigate potential conflicts between these facilities and surrounding uses.		No action required. Now Policy C-4.10.

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C15 Program	<i>Study changes in zoning, parking, and landscaping requirements that would facilitate the development of neighborhood child and/or senior care facilities.</i>		No action required. Now Program C4.10.1.
C16 Program	<i>Create development incentives (such as increased floor area ratio or reduced parking requirements) for employers or developers who include child and/or senior care facilities in the design of new housing and commercial buildings.</i>	<u>Elaine Uang</u> - Program C-16 create incentives- remove completed programs. Indicators will help staff and the community understand when programs are complete in the sense of having achieved desired outcomes.	Program deleted - completed.
C17 Program	<i>Facilitate the application process for proposed child and/or senior care centers. Work with applicants or potential applicants to identify appropriate locations for such centers.</i>		Program deleted because it is superseded by Policy C4.10.2 (Previously Policy C16).
C16 Policy	Identify existing or potential locations for child and/or senior care in public facilities and actively promote the establishment of such facilities.		Converted to Program C4.10.2.
C17 Policy	Continue to support provision, funding, and promotion of services and programs for children and youth (e.g., those offered at the teen center).	<u>Alex Van Riesen</u> : Reflect what is going on with our teens. Is more urgent language needed in the Comp Plan? Emphasize suicide prevention for all; mention project safety net and teen stressors as a related subset.	Now Policy C-1.20. Add C.1.10 through C.1.12 and associated programs from PTC recommendations and incorporate into CAC draft. PTC Policy C-1.10 now Policy C-4.11 PTC Policy C-1.11 now Policy C-1.17 PTC Policy C-1.12 not added, but New Program C1.20.1 references initiatives like Project Safety Net.

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C18 Program	<p><i>Encourage the continuation and development of after-school and evening programs for children and youth. Maximize participation in such programs by increasing the number of locations where the programs are provided and by supporting transportation options to these locations.</i></p>		<p>No action required.</p> <p>Now Program C1.20.1 which now reads: Periodically assess the need to increase the development of after-school and evening programs that provide a safe place to play and learn for children and youth. Maximize participation in such programs by increasing the number of locations where the programs are provided and by supporting transportation options to these locations.</p>
C18 Policy	<p>Support and promote the provision of comprehensive senior services in coordination with senior service providers.</p>	<p><u>Ellen Uhrbrock</u> - More focus is needed on seniors and the disabled population.</p>	<p>Now Policy C-1.26.</p> <p>Policies C18 and C19 address seniors and people with disabilities respectively. Additional policies and programs from PTC recommendations were added to address this comment.</p>
C19 Policy	<p>Continue to support provision, funding, or promotion of services for persons with disabilities through the Human Relations Commission, the Parks and Recreation Division, and other City departments. Support rigorous compliance with the Americans with Disabilities Act (ADA).</p>		<p>No action required. Now Policy C-1.28.</p>
C20 Policy	<p>Support and promote services addressing the needs of the unhoused community.</p>		<p>No action required. Now Policy C-1.29 which now reads: Support and promote County, City and non-profit services addressing the needs of the low income and unhoused community especially in the areas of temporary housing, food, clothing, health care, mental health, and transportation.</p>

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		<p><u>Don McDougall</u> - Plan should be clear about terms used: early childhood, youth, teen etc. Define terms and targets.</p>	<p>To be addressed by Subcommittee</p> <p>City of Palo Alto Youth Master Plan - Youth: 11-18 years old</p> <p>City of Palo Alto Parks, Trails, Open Space, and Recreation Demographic Analysis: Pre-school (under 5), School age (5-17), Child Bearing (18-44), Middle age (45-64), Senior (65 and over)</p>
		<p><u>Bob Wenzlau</u> - Careful about referencing specific organizations in a long range plan like the Comp Plan.</p>	<p>Comment noted, will be careful to avoid referencing specific organizations unless it is necessary.</p>
		<p><u>Heidi Emberling</u> - Existing Goal 3 is the only place that mentions the disabled population. "Disabilities" needs to be clearly under one of the goals</p>	<p>Policy and program recommendations from PTC were carried over to address this comment.</p>
		<p><u>Amy Sung</u> - Define disabilities – should include something to address development disabilities even in adulthood</p>	<p>Added new Policy C-1.20: Encourage the continuation and development of programs for children and youth that address developmental disabilities.</p>
		<p><u>Don McDougall</u> - C-1.2.1 instead of "periodically" add a specific time frame for programs to make them more measurable</p>	<p>Comment is noted. The Implementation Plan to be developed along with the Draft Plan on the basis of policies and programs will include these specifics.</p>
		<p><u>Jared Jacobs</u> - PTC recommended Policy C1.8 needs to be actionable.</p>	<p>Edited PROGRAM C-18 (now Program C1.17.1): Encourage the continuation and development of after-school and evening programs that provide a safe place to play and learn for children and youth. Maximize participation in such programs by increasing the number of locations where the programs are provided and by supporting transportation options to these locations.</p>

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		<p><u>Arthur Keller</u> - Not just a place to go, but a place to go that is nearby. Wording of new PTC policy C1.8</p>	<p>Edited PROGRAM C-18 (now Program C1.17.1): Encourage the continuation and development of after-school and evening programs that provide a safe place to play and learn for children and youth. Maximize participation in such programs by increasing the number of locations where the programs are provided and by supporting transportation options to these locations.</p>
PARKS AND PUBLIC FACILITIES			
<u>GOAL C-4:</u>	<u>Attractive, Well-maintained Community Facilities That Serve Palo Alto Residents.</u>		
C21 Policy	Where appropriate, maintain existing community facilities in public ownership to prevent potential shortages in the future.		No action required. Now Policy C-3.1.
C22 Policy	Design and construct new community facilities to have flexible functions to ensure adaptability to the changing needs of the community.		No action required. Now Policy C-4.3.
C23 Policy	Explore ways to expand the space available in the community for art exhibits, classes and other cultural activities.	<p><u>Dan Garber</u> - Virtual recreation. Find ways to create a virtual identity for the City. Responsibility and opportunity for City to extend itself into this realm as well.</p>	Now Policy C-4.8. Edited to say: Expand the space available in the community for art exhibits, classes and other cultural activities, <u>including virtual recreation and other activities made possible by technical innovation.</u>
C24 Policy	Reinvest in aging facilities to improve their usefulness and appearance. Avoid deferred maintenance of City infrastructure.		No action required. Now Policy C-3.2.
C19 Program	<p><i>Develop improvement plans for the maintenance, restoration and enhancement of community facilities, and keep these facilities viable community assets by investing the necessary resources.</i></p>		No action required. Now Program C3.2-1.

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C20 Program	<i>Conduct comprehensive analyses of long-term infrastructure replacement requirements and costs.</i>		No action required. Now Program C3.3-2.
C21 Program	<i>Incorporate as an additional criterion used in prioritizing sidewalk repairs, a standard related to the level of pedestrian usage.</i>		Program moved to Transportation Element.
C22 Program	<i>Assess the development of a performing arts center as an asset to the community and local economy.</i>	<p><u>Heidi Emberling</u> - Program C-22 Performing Arts Center – is it still an objective to pursue in view of recent development on Stanford Campus or at Paly.</p> <p><u>Alex Van Riesen and Doria Summa</u> - No</p>	Program deleted because program is complete.
C25 Policy	Make infrastructure improvements on public open space only when these improvements are consistent with the goals of protecting and conserving the natural environment.		<p>Now Policy C-3.5.</p> <p>Revised: Make infrastructure improvements on public open space only when these improvements <u>incorporate sustainability concepts</u> and are consistent with the goals of protecting and conserving the natural environment.</p>
C26 Policy	Maintain and enhance existing park facilities.		No action required. Now Policy C-3.3.

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C23 Program	<i>Study and recommend methods of private and public financing for improved park maintenance, rehabilitation, and construction.</i>		Program deleted because it is repetitive.
C24 Program	<i>Preserve El Camino Park as a recreational resource for the community at a reasonable cost.</i>		Converted to Policy C-3.5.
C27 Policy	Seek opportunities to develop new parks and recreation facilities to meet the growing needs of residents and employees of Palo Alto.	<p><u>Hamilton Hitchings</u> - New parkland acquisition is difficult in Palo Alto given the extent of development, real estate prices and the availability of land. However, innovative ways – such as dual use, pocket parks, rooftops – need to be found <u>Jared</u></p> <p><u>Jacobs</u> - Potentially increasing or restructuring parkland fees so that they rise with the market appropriately</p> <p><u>Heidi Emberling</u> - Identifying steps in park creation and how community can give guidance to City Council. Pursue opportunities and partner with PAUSD as outlined in the Cubberly</p> <p><u>Lydia Kou</u> - Leverage partnerships. For instance, VM Ware has beautiful facilities and they contribute to local traffic congestion. Can we pursue partnerships that provide community access? Privately owned public open spaces</p>	<p>Now Policy C-4.1 - which reads: Seek opportunities to Develop new parks and recreation facilities as needed to meet the growing needs of residents and employees of Palo Alto</p> <p><u>Hitcher</u>: Added New POLICY C-4.5: Encourage new development and redevelopment to incorporate greenery and natural features through the use of green rooftops, pocket parks, plazas, rain gardens and other strategies to meet neighborhood needs.</p> <p><u>Jacobs</u>: Added new PROGRAM: Conduct a study to evaluate the feasibility of re-structuring park fees so that they rise in conjunction with the market. Periodically assess the need to adjust parkland mitigation fees to ensure they remain proportional to real estate values in Palo Alto [Program C3.4-3],</p> <p><u>Emberling</u>: Added new PROGRAM: Encourage public involvement and input when identifying potential parks sites and recreation facilities [Policy C-4.6].</p> <p><u>Kou</u>: Added new PROGRAM: Identify opportunities to partner with businesses to facilitate public access to privately owned open spaces and facilities [Policy C-5.9].</p>
C25 Program	<i>Consider potential park sites when preparing coordinated area plans.</i>		Converted to Policy C-4.4.
C26 Program	<i>In conjunction with new development proposals, pursue creation of park, plaza, or other public gathering places that meet neighborhood needs.</i>		This program was combined with a New Policy C-4.5 which now reads: Encourage new development and redevelopment to incorporate greenery and natural features through the use of green rooftops, pocket parks, plazas, rain gardens and other strategies to meet neighborhood needs.

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C28 Policy	<p>Use National Recreation and Park Association Standards as guidelines for locating and developing new parks. These guidelines are as follows:</p> <ul style="list-style-type: none"> • Neighborhood parks should be at least two acres in size, although sites as small as one-half acre may be needed as supplementary facilities. The maximum service area radius should be one-half mile. Two acres of neighborhood parkland should be provided for each 1,000 people. • District parks should be at least five acres in size. The maximum service area radius should be one mile. Two acres of district park land should be provided for each 1,000 people. 	<p><u>Lydia Kou</u> - Policy C-28 National Guidelines may be limiting</p>	<p>Now Policy C-4.7 which is a placeholder policy that will be updated once the Parks Master Plan process finishes.</p> <p>The Guidelines portion of the policies are shown in a call out box in the Preliminary Draft Element.</p>
		<p><u>Alex Van Riesen</u> - Consider how drought could factor into maintenance costs. Perhaps need a specific program</p>	<p>Added new PROGRAM C3.4-1: Evaluate the costs of retrofitting all park facilities with water efficient appliances, fixtures, and irrigation systems.</p>
		<p><u>Dan Garber</u> - Local theatre companies are looking for spaces where they can perform so the element should not lose focus on the arts. Do the facilities at Stanford and Paly meet the needs of the larger community?</p>	<p>Comment noted</p>
		<p><u>Don McDougall</u> - Inventory and publicize parks and open spaces, especially public benefit parks and spaces. Not all park/open space is included in existing inventory lists. The list should be advertised.</p>	<p>Community Services Department website has a comprehensive list of facilities and programs and publishes a quarterly Enjoy Catalogue with details of recreational programs and classes.</p> <p>CSD's map is being updated as part of the Master Plan process. Draft will be available at that time and CSF map will be updated accordingly. Map in our admin draft element has been left as-is but labeled "preliminary draft"</p> <p>Added a NEW POLICY C-1.3: Continue to promote City parks, open spaces, recreational facilities, classes and other activities online and in quarterly published materials available to community members.</p>

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		<p><u>Elaine Uang</u> - Add nature to the built environment. Parks in the urban service area are needed.</p> <p>The community has expressed a need for bathroom facilities in existing parks.</p>	<p>Added NEW POLICY C-4.5: Encourage new development and redevelopment to incorporate greenery and natural features through the use of green rooftops, pocket parks, rain gardens and other strategies to meet neighborhood needs.</p> <p>Additional restrooms are being considered as part of the Master Plan process. Included Program C3.4.1 to implement findings.</p>
ACCESS			
GOAL C-5:	<u>Equal Access to Educational, Recreational, and Cultural Services for All Residents</u>		
C29 Policy	Strategically locate public facilities and parks to serve all neighborhoods in the City.	<p><u>Lisa Peschcke-Koedt</u> - Neighborhood parks to expand offering in south Palo Alto. Cubberly is an important opportunity to redress. Hamilton Hitchings: South Palo Alto not well serviced; the Comp Plan should address this.</p>	<p>Now Policy C-4.2.</p> <p>Comment noted. The intent of Policy C29 is to address exactly these issues. Facilities and parks in South Palo Alto will be addressed through the current Parks, Trails, Open Space and Recreation Master Plan process.</p>
C30 Policy	Facilitate access to parks and community facilities by a variety of transportation modes.	<p><u>Ellen Uhrbrock</u> - Transit and shuttle access to all parks and recreational facilities. Currently, not all facilities are served by transit.</p>	<p>Now Policy C-5.10.</p> <p>Added new PROGRAM C.5.10.1: Evaluate whether existing shuttle routes should be changed, changed or a new shuttle route established, to facilitate safe access to parks and community facilities.</p>
C31 Policy	Facilitate access to educational, recreational, and cultural services by continuing to provide financial assistance programs for residents with low-incomes and/or disabilities.		<p>No action required. Now Policy C-5.12.</p>

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C32 Policy	Provide fully accessible public facilities to all residents and visitors.	<p><u>Elaine Uang</u> - Safe routes to parks, not just schools. Vision zero</p> <p><u>Amy Sung</u> - Consider outreach to new arrivals especially from overseas as a way to improve on access issues. Invite them into the community to overcome "barrier."</p> <p><u>Hamilton</u></p> <p><u>Hitchings</u> - Pools need maintenance, including facilities closed down due to conditions.</p> <p><u>Mila Zelkha</u> - Private pools in Eichler or at JCC for example</p> <p><u>Elaine Uang</u> - Access and availability of amenities and facilities – hours of opening should cater to working families</p>	<p>Now Policy C-5.13 which now reads: Provide fully accessible public facilities that comply with the Americans with Disabilities Act (ADA) requirements to all residents and visitors .</p> <p>Uang: access to park addressed in POLICY C-30: Facilitate access to schools, parks and community facilities by a variety of transportation modes. Vision Zero concept seems like a better fit for the Transportation Element, although narrative in the CSF Element can certainly reference it.</p> <p>Sung: Added new PROGRAM C5.12.1: Establish a cross-cultural outreach program to engage residents of all cultural, social, and linguistic backgrounds in educational, recreational, and cultural activities offered throughout the City of Palo Alto.</p> <p>Hitchings & Zelkha: Pool maintenance is included in park facilities maintenance</p> <p>Uang: CSD not looking to modify hours of operation at this juncture. Staff comment will need to address the reason why.</p>
		<p><u>Doria Summa</u> - Equal access</p> <p><u>Adrian Fine</u> - In contrast, means of access.</p>	<p><u>Summa & Fine</u>: Equal access is included in GOAL C-5: Equal Access to Educational, Recreational, and Cultural Services for All Residents.</p> <p>Equal access refers to the location of facilities, their design, and the availability of transportation to reach them. Currently, some neighborhoods are better served by public facilities than others. In the future, the City will seek to provide new facilities in areas that lack them, helping to achieve the goal of "walkable" residential neighborhoods. It will also adapt existing facilities to ensure their accessibility to all persons, and will improve bicycle, pedestrian, and transit provisions to reduce reliance on the automobile.</p>
C27 Program	Continue to implement Americans with Disabilities Act (ADA) requirements in City facilities including, but not limited to, sidewalk curb cuts, building entrances, meeting room access and sight and hearing adjuncts.		Program deleted - combined with Previous Policy C32.

Comprehensive Plan Policy/Program Number	Comprehensive Plan Policy/Program	Public Comments	Revised Comp Plan Location/Staff Comments
OTHER		<u>Arthur Keller</u> - Opportunity costs of land use decisions. Create programs that procure land at the opportune moment (for example).	Comment noted; to be discussed with Real Estate team.
		<u>Hamilton Hitchings</u> - Introduce concept of prioritization into the Comp Plan	The implementation plan that will be developed in parallel with the Draft Comp Plan Update will be the principal tool for prioritizing City actions.
		<u>Hamilton Hitchings</u> - PTC recommendations added a lot of new policies and programs – which contained many new ideas, but there needs to be streamlining. With so much new information, how will the CAC and/or Staff go through and synthesize all of the information.	Staff to address process questions separately from the matrix.
		<u>Hamilton Hitchings</u> - Use “such as” when referencing specific organizations in a long range plan	Comment noted for future elements. This CSF element does not currently contain any lists of organizations.
		<u>Ken Horowitz</u> – Request to consider ways to preserve recreational opportunities (esp for seniors) in the location of the former YMCA on Page Mill Road.	Added New Policy C-1.23 (PTC Program C.1.14.2) to address this comment
		<u>Bruce Heister</u> – Speaking as a representative of Avenidas encourages expansion of services for seniors and consideration of future of Cubberly	Added Policy C-1.24 to maintain existing senior programs and seek opportunities to expand.

Comprehensive Plan Policy/Program Number	Comprehensive Plan Policy/Program	Public Comments	Revised Comp Plan Location/Staff Comments
		<p><u>Annette Glanckopf</u> – Request for consideration of balance of programs for youth vs seniors</p>	<p>Comment noted.</p>
		<p><u>Winter Dellenbach</u> – Understand that venue will change for future CAC meetings but requests a more inviting space and easy public access to meeting materials</p>	<p>Comment noted.</p>
		<p><u>William Ross</u> – Question about General Plan consistency; Request that a record be kept of CAC proceedings; Noticing public meetings as needed for clarity and sufficient public access (including translation in to Spanish or Mandarin as appropriate) and comment periods; Question on relation of recently adopted Housing Element to Comp Plan update</p>	<p>Comments noted.</p>