



DATE: November 17, 2015
TO: Citizen Advisory Committee (CAC)
FROM: Community Services & Facilities Subcommittee –
Len Fillpu, Lydia Kuo and Bonnie Packer

TITLE: Subcommittee Report

The Community Services & Facilities Subcommittee met in November 4th to discuss the draft element and finalize the list of “controversial” items to be discussed by the CAC.

Overall the Subcommittee found that the draft had addressed the majority of items discussed at the August 11th CAC meeting, and was easy-to-read and comprehensive. The draft element was revised by the Subcommittee based on their understanding of issues not captured adequately from the August 11th meeting, and the draft before you includes their suggestions.

The Subcommittee identified three areas of “controversy” (**CAC action in bold**):

1. Removing barriers to service – The Subcommittee believed that the Policies and Programs under Goal 1 did not adequately address the removal of barriers to accessing services. It is the belief of the Subcommittee that simply having the services and publicizing them is not enough; rather there should be proactive efforts to eliminate any impediments to receiving the services.

The Subcommittee seeks the following from the CAC-

- a. **Agreement that the removal of barriers to service should be addressed, and that it should be addressed within Goal 1**
 - b. **Suggestions for additional language to address the removal of barriers**
2. City-PAUSD relationship – The Subcommittee agreed that the current suite of Policies and Programs within Goal 1 addressing the relationship between the City and the PAUSD requires strengthening. The current draft language (mostly from the existing Comprehensive Plan), advises “Maintain [ing] a close , collaborative relationship” between the two entities, but the Subcommittee was frustrated by the lack of a more formal mechanism for the two to address shared concerns.

General Plans cannot include school-related decision-making unless it is a legislative act (such as zoning changes), which somewhat limits the ability to have stronger language within the Element.

The Subcommittee seeks the following from the CAC-

- a. Agreement that more direct language related to the City-PAUSD relationship be included in the Element
 - b. Suggestions for additional language to address the relationship
3. Customer Service language – The Subcommittee attempted to find a word that better addresses the ideas behind City staff working for the public, but did not find one that best captured the concept.
 - a. “Customer service” was seen as inadequate;
 - b. “Public service” was believed to be confusing in this context
 - c. “Citizen” or “citizen service” was too limiting, as not all users of city service are citizens of the United States

The Subcommittee felt that “stakeholder” was the best term, but wanted to CAC feedback.